

BeautyMark Productions Inc.

Term and Conditions

Please thoroughly read the Terms and Conditions before proceeding

Booking Terms:

All Bookings are subject to the client(s) acceptance of a quote, including total cost payable. Total cost payable includes all services requested, either selected from the website or as separately agreed on between BeautyMark Productions Inc. and the client, in writing, including agreed travel expenses (accommodations, flight, hotel, gas expenditures etc). Your appointment date(s), will be secured and confirmed, once the retainer/nonrefundable, nontransferable deposit is cleared/received and a signed and dated contract has been submitted. All bookings are made on a first come, first serve basis. No dates will be guaranteed or reserved without a signed contract and deposit. Any changes to an agreed quote must be notified in writing to BeautyMark Productions Inc. immediately, and signed off on and approved by BeautyMark Productions Inc. A revised quote, including a revised total cost payable will be issued by BeautyMark Productions Inc., which must be separately confirmed by the client before the booking date. Any changes made to the contract (ei. number of clients, styles, makeup, distance of travel or accommodations) either adding, or subtracting services are subject to the approval of the vendor, who is in control of adding and subtracting service fee's according to changing styling needs.

Nonrefundable/Nontransferable Deposit Terms:

BeautyMark Productions Inc., receives several inquiries throughout the year, and dates fill up quickly, which makes scheduling very time consuming. Therefore, a deposit is required to secure your event day. The deposit is nonrefundable/nontransferable for reasons including but not limited to; cancellation of date, change of date/event/show, change in services, weather, sickness/injury, accident, change of heart/mind/decision.

Payment Terms:

All payments are required in Canadian Dollars. Services provided in Canada are subject to GST. Services provided outside of Canada are not subject to GST.

Please note prices **DO NOT INCLUDE gratuity or tips**. We accept Cash, EMT (email money transfer), cheque, or Pay Pal. If paying on the day of the event, we can accept credit card if specified before hand. If paying the remainder of the balance by EMT we require full payment within 24 hours the day prior to the event taking place. Travel and accommodation fees will be invoiced separately after the event has taken place. Both, the remaining balance, and the travel expense invoice will be expected to be paid the day after the event, no exceptions. The client/person signing the contract will be responsible for the total fee of agreed upon quote/purchased package (themselves and their coexisting partners/parties involved), and may permit only one other to authorize/submit any changes and arrangements for the day of the event. Changes made by anyone other than the individual signing or listed on the contract are not allowed and considered invalid.

If any cheque is returned by the bank (bounced, denied etc) for non-sufficient funds (NSF) a \$50 fee will be charged and a 5% interest fee (of total bill) per everyday delaying payment, will be applied to the client, along with the remaining balance. The same stipulations apply to a cancelled, rejected or invalid E-transfer payment, pay pal payment, or credit card payment.

Deposit/Retainer and Minimum Policy: 25% of the total cost of the event, before travel expenses are applied, will be required as a deposit. The deposit amount will be applied to the total amount. If the deposit is not received 60 days prior to the intended booking date, BeautyMark Productions Inc., reserves the sole right to cancel the inquired/intended booking. The remaining balance of the booking cost is payable on or before the arrived booking date, and no later than 1 day after. On location services, outside of the Red Deer area, require a \$450 minimum (Ex. 4 individuals requiring hair and makeup). Should the

services you choose total less than the minimum, your total will be rounded up to meet the required minimum(which we call a bridge fee). The minimum for the event does not cover travel fee's, additional stylists, extensions/accessories, consultations or trials.

Delays:

A late fee of \$10 will be charged for every 10 minutes of delay, when a client(s) is late for the scheduled time (this also applies to on location services, party must meet our artist(s) at the desired location at the time scheduled). Tardiness/lateness results in scheduling and service conflicts for you, as well as other client(s) following your appointment(s). If the original contract cannot be fulfilled and work time is compromised due to tardiness of the client(s), service time(s) may be reduced or subject to omission, however clients are liable for the original amount due and agreed upon

Cancellation Terms:

All retainers made prior to the booking are nonrefundable/nontransferable if the booking is cancelled after cleared funds are received by BeautyMark Productions Inc., before and including the booking date. If client cancels the booking 30 days or less, prior to the scheduled event day, they (the client) is responsible for the remaining balance owed on the signed agreement. Changes to the contract that result in a reduced number of services need to be made a minimum of 60 days prior to the booking date or client will be held accountable for the total cost of services originally agreed upon. If for any reason, your scheduled artist(s) cancels and is unable to perform their duties, and cannot be replaced by one of our other existing/stand by artist(s), 100% of the deposit paid will be refunded within two weeks, and efforts will be made to assist you in making other arrangements. Client agrees that the refund of 100% of the deposit is the ONLY liability to BeautyMark Productions Inc. All cancellations or additional services must be submitted in written form by email, and received and signed by the vendor.

Service Location Requirements:

Ample lighting, whether by means of natural light, or lamps is necessary for our services to properly be performed and executed with precision. Our Artist(s) will arrive 10-15 Min prior to first appointment to setup.

Service Satisfaction:

Services will be completed to clients satisfaction, but is not to exceed allotted makeup and hair time. Ample time is given for each service upon booking. Acceptance of completed service are acknowledged by client that the services provided are done to his or her satisfaction.

Travel/Travel fee:

There is a travel fee of 54 cents/km, to cover gas, wear and tear on vehicle, vehicle maintenance etc. Airfare (if needing to fly), accommodations, and all other costs for travel to the booked event are to be paid by client, unless negotiated otherwise in agreed contract that has been signed by vendor and designated clientele responsible for covering costs. Costs may include but are not limited to; airfare, hotel, transportation, parking and meals (if stay period extends past 1 day(s)).

Indemnity:

Makeup/hair artist(s) shall provide services with reasonable care and skill. Artist(s) shall perform the service promptly on the date and time agreed. All makeup/hair brushes, products, and makeup/hair tools are kept sanitary and are sanitized between every client requiring services. The makeup products used are of high quality, and are mostly brand name products. Any skin/hair conditions should be reported by client(s) prior to event day and application, and if need be, a sample/test of makeup may be applied to the skin to test reaction. Client(s) agree to release the artist(s) from liability for any skin complications, hair complications, allergic reactions, injuries, losses, damage, costs, claims and actions that may occur to client, including but not limited to; prior to the event, on the day of the event, and the time period following the event.

Special Requirements and Suggestions for the Day of Event

- Please arrive on time to avoid late fee's and service conflicts
- Clients receiving makeup application should come with brows shaped and groomed. Our artists will not have time to do this at the appointment. Any waxing should be done a week before the event (makeup will not stick if there is no hair on the skin surface). Threading and tweezing can be done days before the event.
- Hair should be freshly shampooed, dry and product free. Usually washing and drying the night before gives the best results. Please **DO NOT** apply direct intense heat to the hair, such as straighteners or curling irons prior to your appointment on the day of the event. Applying high heat to the hair prior to styling can diminish the final outcome of the look. **ONLY DRY** styling is available.
- Anyone receiving hair and makeup application is encouraged to have a consultation/trial prior to the event day. If anyone is unsure, or the slightest bit picky or particular, they are also encouraged to have a consultation/trial to ensure their standards are met.
- Photos are encouraged to show our stylists what look you are wanting to create. Showing us a photo gives us a better idea of what style direction we need to go and we will do our best to help you accomplish it. Trials are great, as major changes on the day of the event can only be made if time permits. Trials allows room for errors to be fixed before the services are carried out on the booked day.
- Anyone receiving makeup services should come with a clean, dry face (do not apply lotions, oils, primers etc). Unless, there is a medical condition, in which the client needs ointment etc for. Artist(s) should be notified of any prior irritations/complications before proceeding with makeup artistry.

On behalf of BeautyMarkProductions Inc., we look forward to being apart of your event. If there are any questions or concerns, or if we can better serve you in any way, please contact us.

I _____ have read, understand and agree to the terms and conditions of this contract. I understand that any breech of the contract may result in legal actions. Deposit payments are due upon submission of the agreement.

Name: _____ Signature: _____

Title: _____ Date: _____

(Bride, maid of honour, mother etc)